



### 2025 Active-Passive Investor Summit

October 2025

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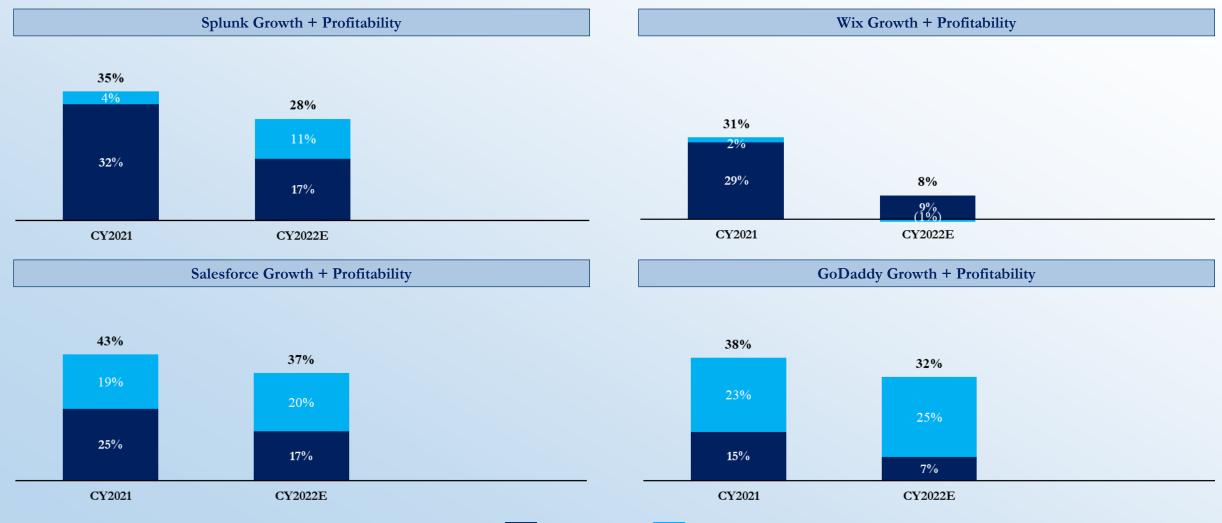
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### Prior Starboard Software Engagements ('Rule of 40')

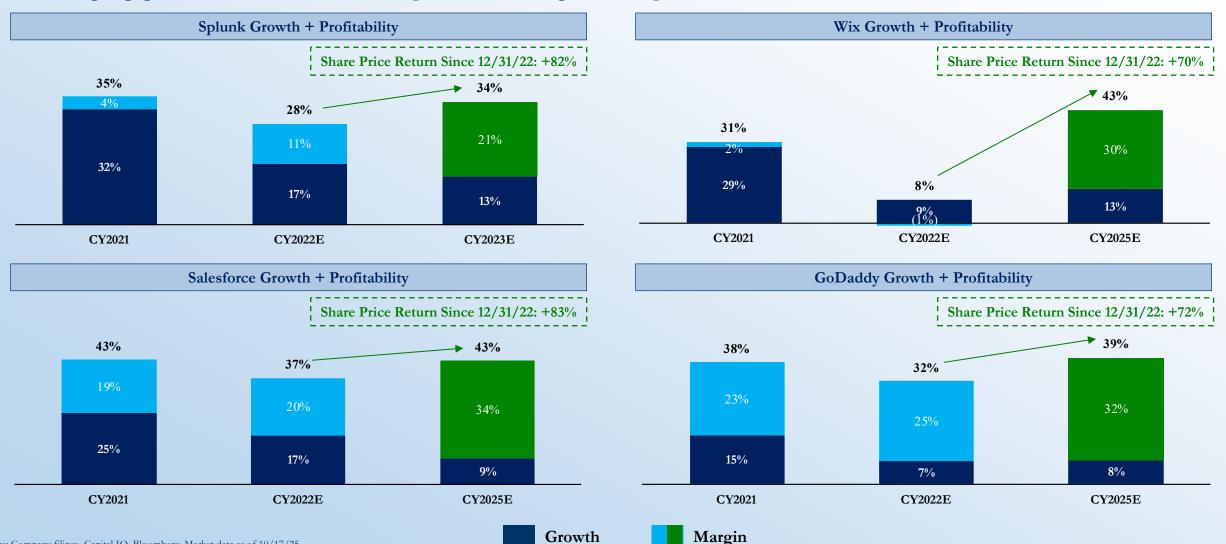
Coming out of COVID, these companies experienced significant declines in 'Rule of 40' scores.



STARBOARD VALUE

### Prior Starboard Software Engagements ('Rule of 40')

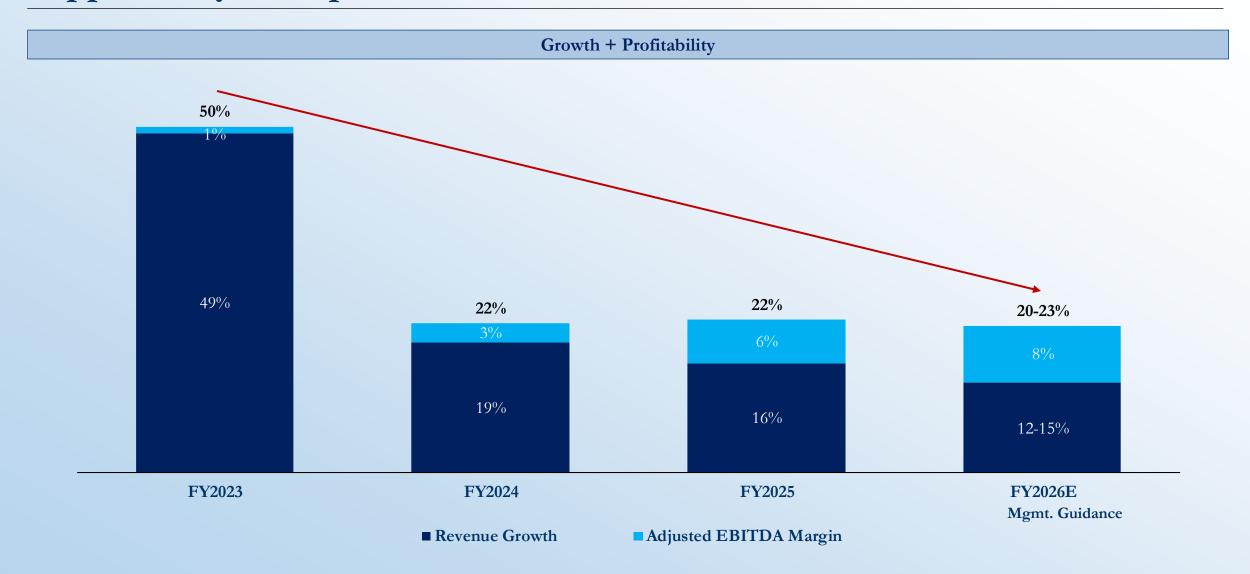
Following engagement with Starboard, these companies achieved significant improvement in 'Rule of 40' scores.





is calculated as revenue growth + adjusted EBITDA margin.

# We Have Identified Another Software Company with Significant Opportunity to Improve Its 'Rule of 40' Score



#### **BILL Overview**

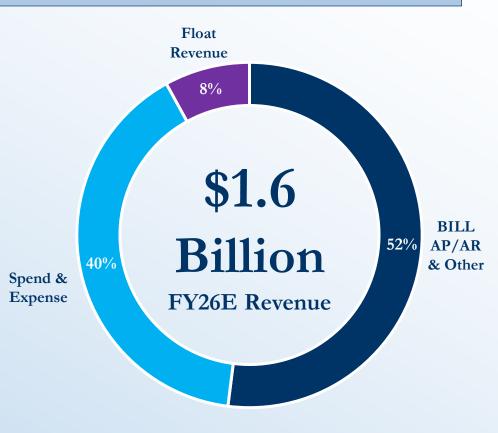
BILL Holdings, Inc. ("BILL" or "the Company") is the leading financial operations platform for small and midsize businesses (SMBs), with an easy-to-use platform that allows SMBs to manage their payables, receivables, and spend and expense management.

#### **BILL Financial Profile**

\$4.7 Billion

Enterprise Value



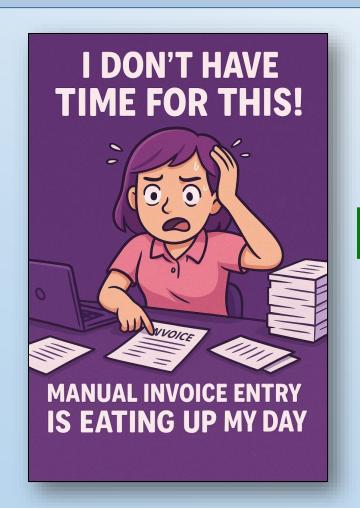


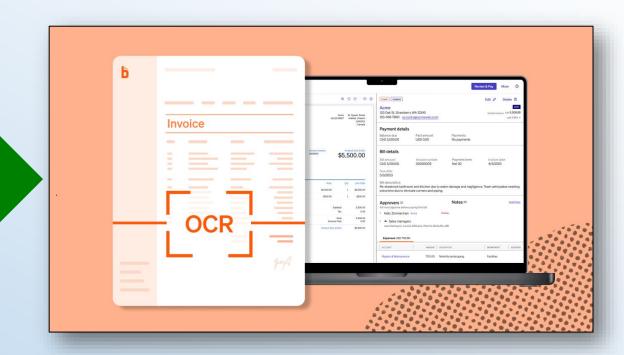
16.5x

Enterprise Value / CY2026E Adj. EBITDA

We believe BILL has an opportunity to drive sustainable growth and significant improvement in profitability

#### From Automating Invoice Entry...







#### To Making It Easier to Pay Vendors...



#### And Reconciling Everything Back into the Accounting System









quickbooks





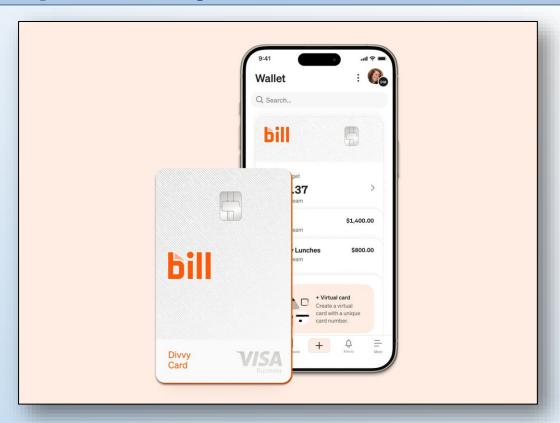


### **BILL Also Provides Expense Management Solutions**

BILL's expense management solution is seamlessly integrated with its accounts payable platform, delivering a fully automated and simplified bill pay and corporate card experience for SMBs.

#### Spend & Expense Corporate Card Offering





By combining expense management with its accounts payable offering, BILL offers a comprehensive solution that saves SMBs time and money

### BILL Is a Category Leader in Both of Its Businesses

BILL is the category leader in SMB financial automation, operating from a position of scale in a growing market.

BILL Has a Leading Market Position...

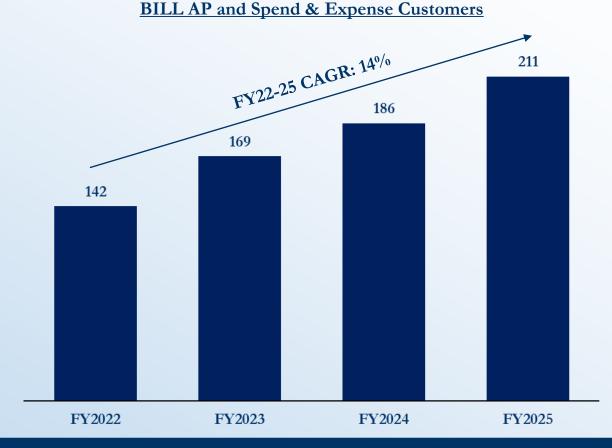
...and Has Steadily Grown Its Customer Base (thousands)





<u>#2</u>

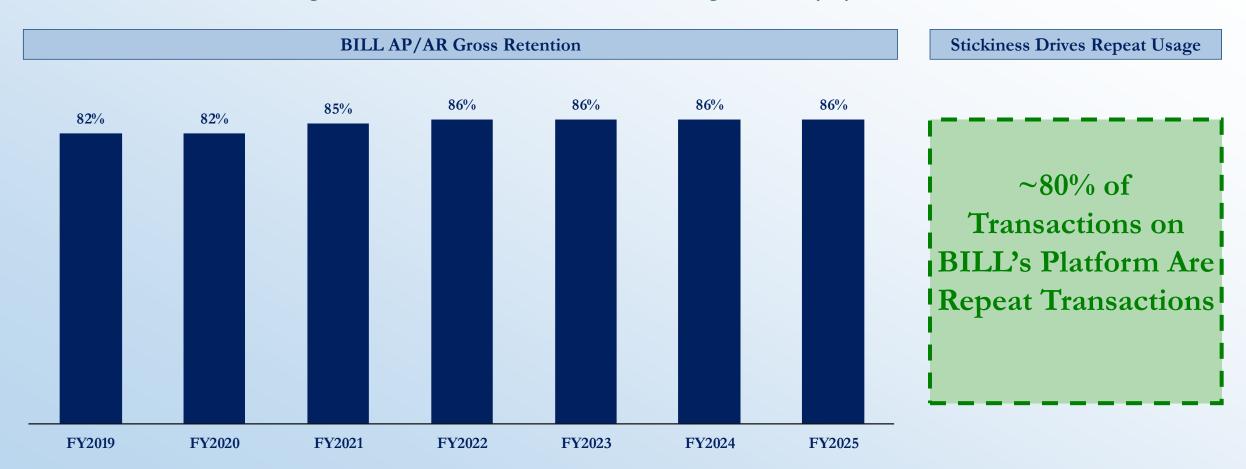
in Spend & Expense



As a result of its scale and leading market position, BILL processes more than 1% of the US GDP

### BILL Has Strong Retention Rates

BILL has maintained best-in-class gross retention rates in the SMB market with strong customer loyalty.



We believe BILL has maintained best-in-class gross retention rates for an SMB software company

Subscription Revenue (19% of Revenue)

Recurring monthly or annual fees charged on a per seat basis to use BILL's platform

Subscription Revenue (19% of Revenue)



Transaction Revenue (70% of Revenue)

Recurring monthly or annual fees charged on a per seat basis to use BILL's platform

Interchange fee tied to a % of payment volume flowing through BILL's network





Transaction Revenue (70% of Revenue)

Recurring monthly or annual fees charged on a per seat basis to use BILL's platform

Interchange fee tied to a % of payment volume flowing through BILL's network

### Core Revenue

Subscription Revenue (19% of Revenue)



Transaction Revenue (70% of Revenue)



Float Revenue (11% of Revenue)

Recurring monthly or annual fees charged on a per seat basis to use BILL's platform

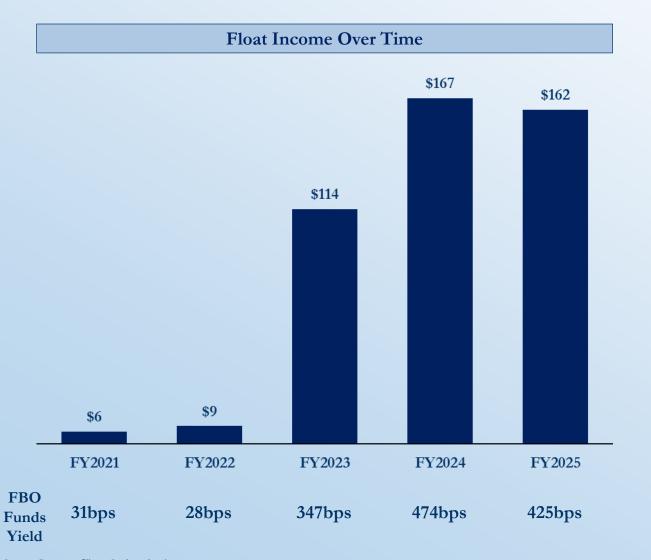
Interchange fee tied to a % of payment volume flowing through BILL's network

Interest income from funds held while payments are in transit

### Core Revenue

### Float Income Is Highly Volatile and Not in BILL's Control

Float income is largely dependent on the Fed Funds Rate, which is outside of the Company's control.

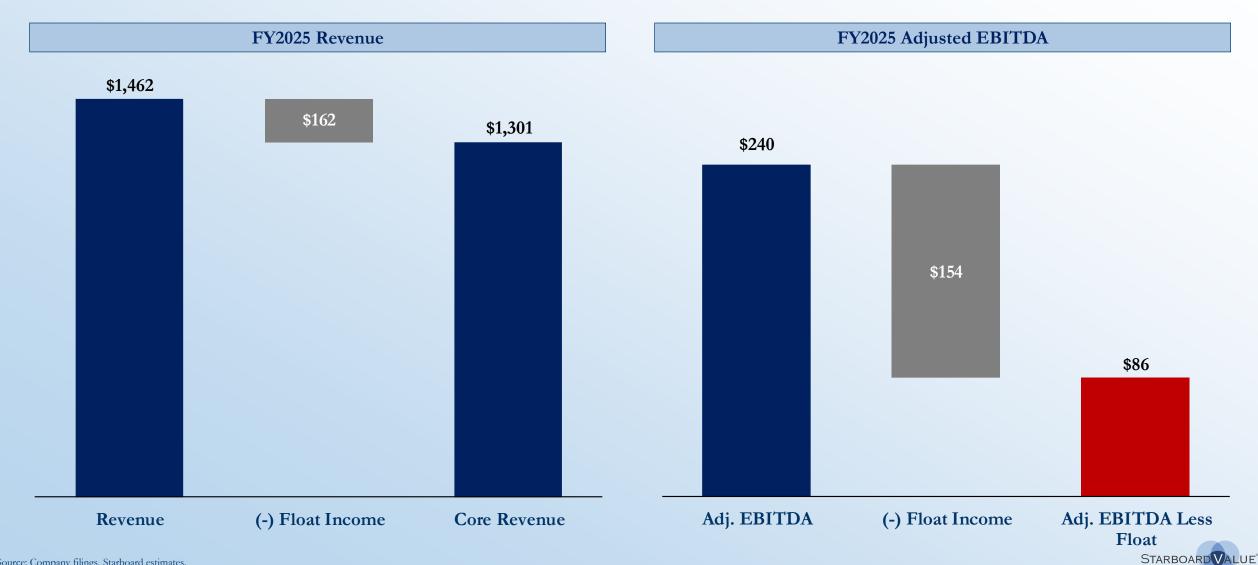


**Except from BILL's Proxy** 

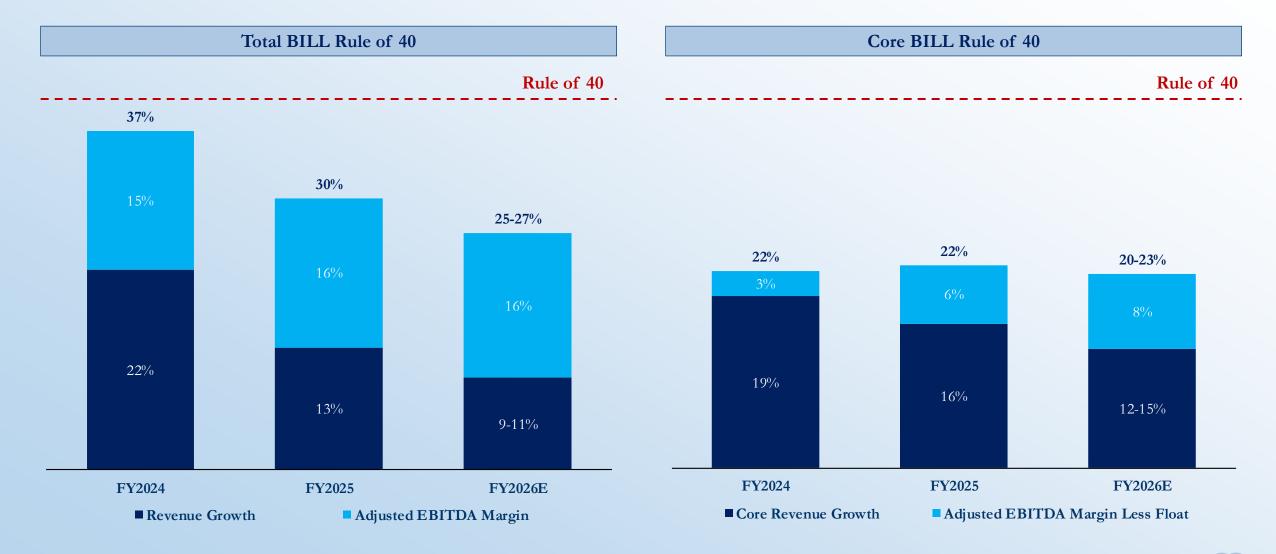
"We use EBITDA Less Float to measure the profitability of our core business (excluding "float" revenue, over which we have less control), and believe EBITDA Less Float acts as a guardrail to ensure that Core Revenue performance is achieved in a sustainable way."

- BILL 2024 Definitive Proxy Statement (10/25/24)

# We View Core Revenue and Adjusted EBITDA Less Float As The Best Indicators of Underlying Business Performance



# BILL's Rule of 40 Score, Both Including and Excluding Float Income, Has Significant Room for Improvement



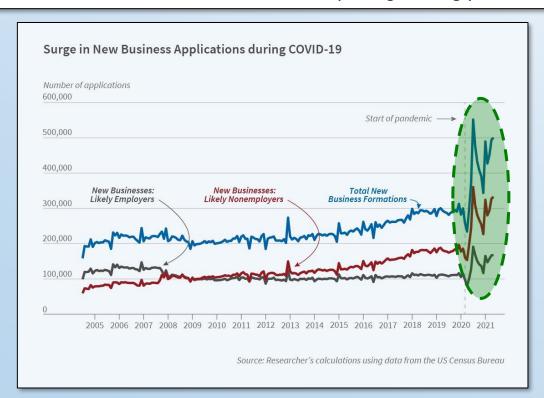
### During the Pandemic, the Macro Backdrop for BILL Was Strong

In the early aftermath of the COVID-19 Pandemic, new business formation surged while businesses increasingly focused on digital transformation initiatives, both of which created an incredibly supportive macroenvironment for BILL.

#### New Business Formation Surged...

September 2021

The COVID-19 small business boom: startups surge during pandemic



...While Businesses Increasingly Digitized Workflows

How COVID-19 has pushed companies over the technology tipping point—and transformed business forever

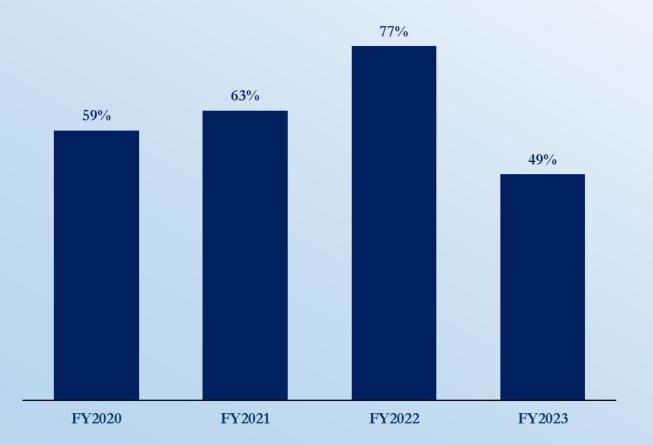
Two Years Into The Pandemic, Digital Transformation Is Moving Forward: Here's How

How Pandemic Accelerated Digital Transformation in Advanced Economies &

### As a Result, BILL Experienced Accelerating Core Revenue Growth

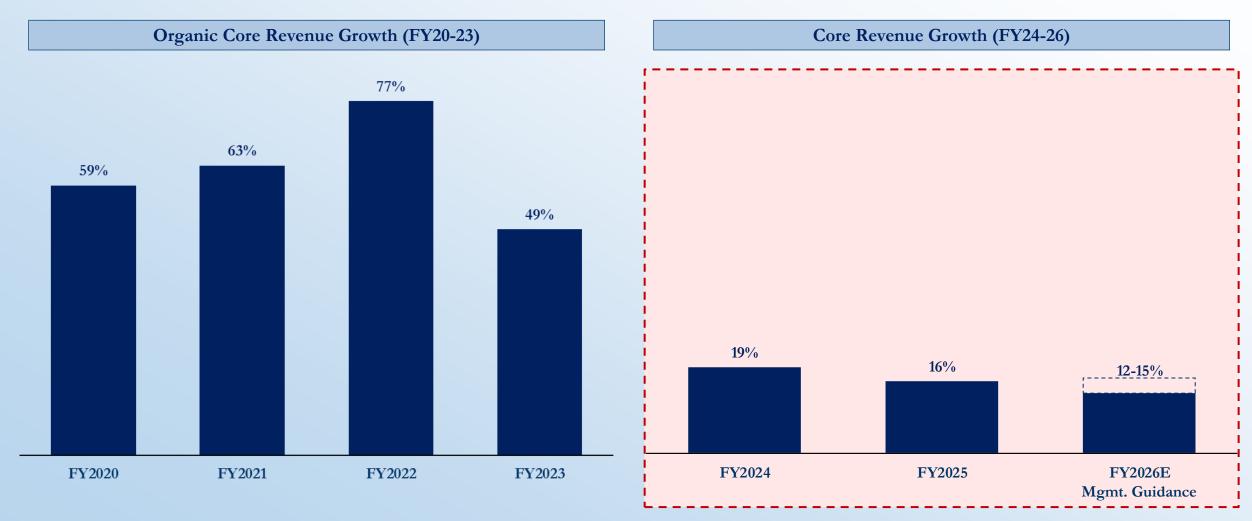
During and in the immediate aftermath of the pandemic, BILL was able to sustain high levels of growth as the Company launched new products and SMBs digitized their workflows.





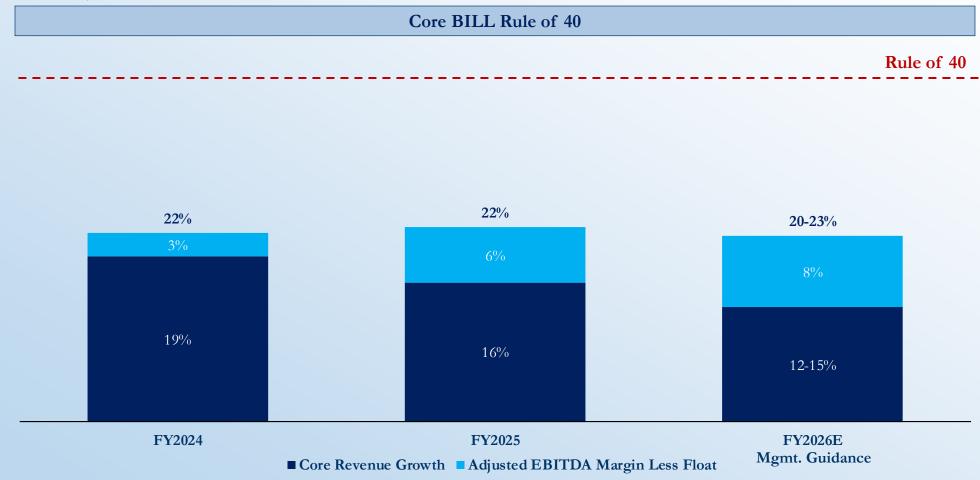
### Over the Last Few Years, Core Revenue Growth Has Meaningfully Decelerated

However, as demand slowed following the pull-forward during the pandemic, BILL's core revenue growth decelerated and has now slowed into the low-mid teens.



# Margins Have Remained Below Industry Standards, Resulting in a Significant Opportunity to Improve BILL's 'Rule of 40' Score

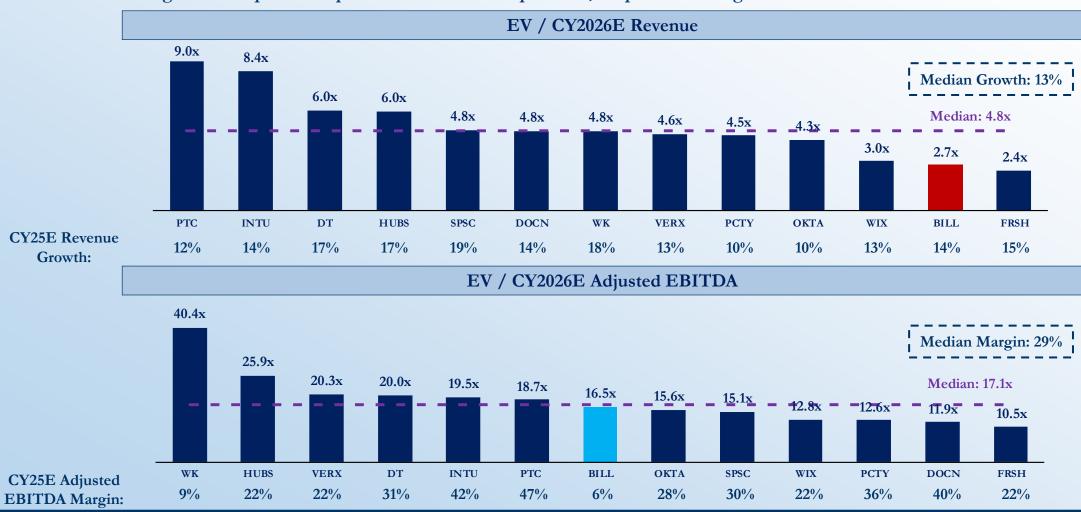
As core revenue growth has decelerated, BILL has not sufficiently increased profitability, which was led to a decline in BILL's combination of growth and profitability.



BILL's 'Rule of 40' Score has been stagnant for 3 years as revenue growth has slowed and margins remain well below peer levels

### As a Result, BILL Trades at a Significant Discount to Peers

BILL is now trading far below peer multiples on a revenue multiple basis, despite a similar growth rate.



BILL trades as a significant discount to peers despite peer level growth and significant opportunity for margin expansion

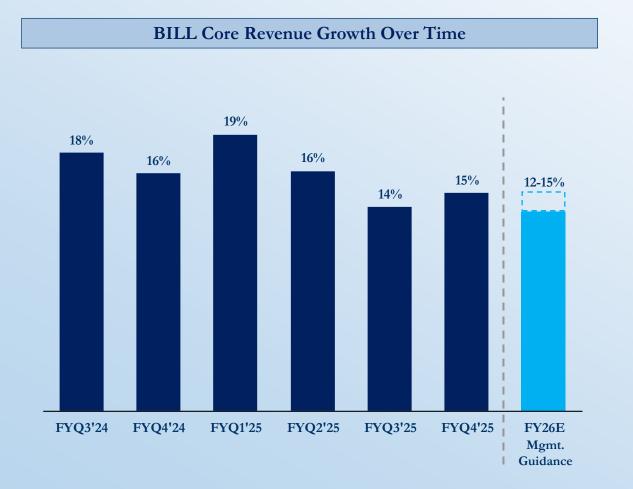
### We Believe BILL Has an Opportunity To Improve its 'Rule of 40' Score

BILL's 'Rule of 40' score is less than half of peer levels.





# We Believe Core Revenue Growth Rates Have Stabilized and that BILL Will Be Able to Maintain Consistent Growth Going Forward



#### **Select Analyst Commentary**

"We believe Bill.com's SaaS technology is bestin-class, early in its adoption cycle with a very lightly penetrated TAM, and poised to sustain above-SaaS-industry-average growth as it executes on the SMB adoption of SaaS technology to automate the back office."

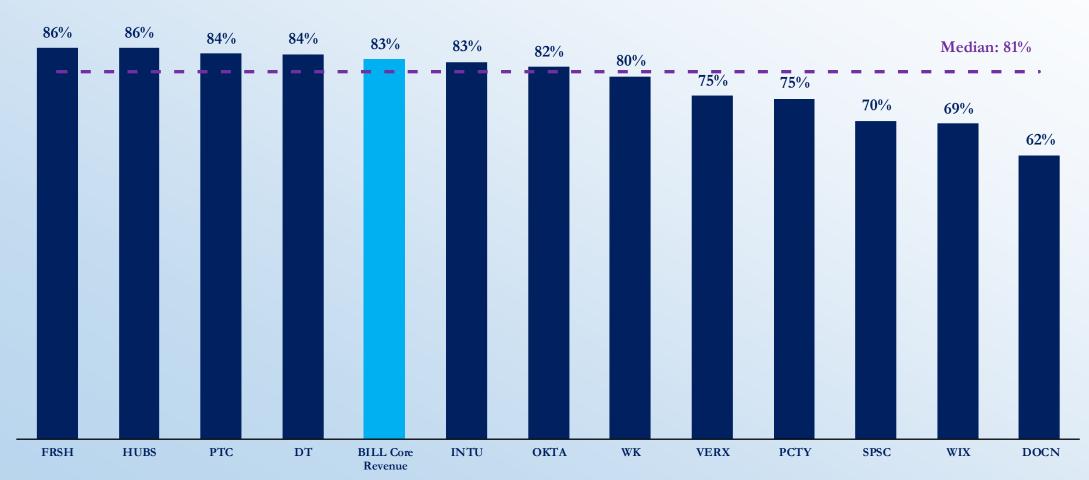
- *Oppenheimer* (10/1/25)

We believe BILL can maintain a healthy growth rate given market leading solutions, steady customer count growth, and strong customer retention

### BILL Has High Gross Margins...

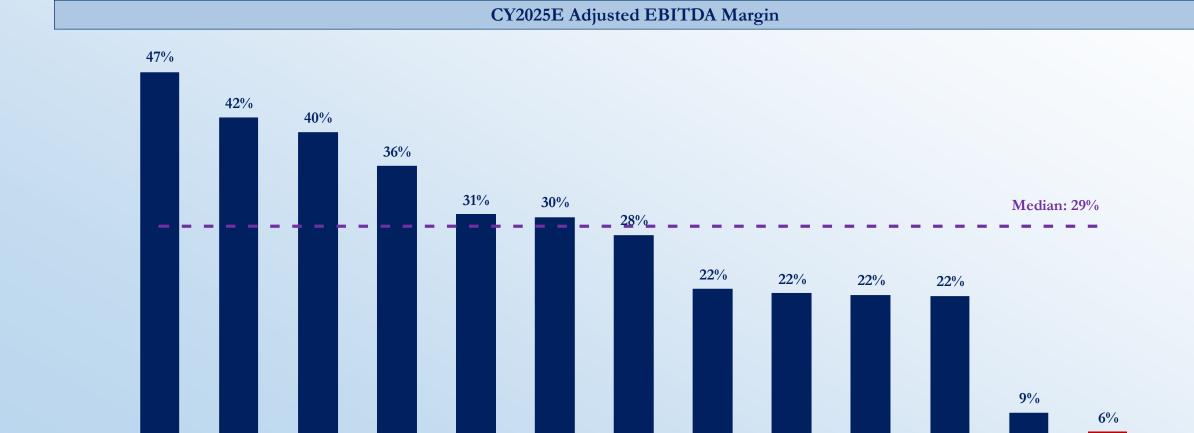
We believe BILL has best-in-class gross margins, ahead of peer median.





### ...However, Adj. EBITDA Margins are Well Below Peers

BILL's operating margins are well below that of peers, suggesting meaningful opportunity for improved efficiency and profitability.



HUBS

**VERX** 

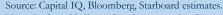
WIX

**FRSH** 

WK

**BILL Core** 

Revenue



PTC

INTU

**DOCN** 

**PCTY** 

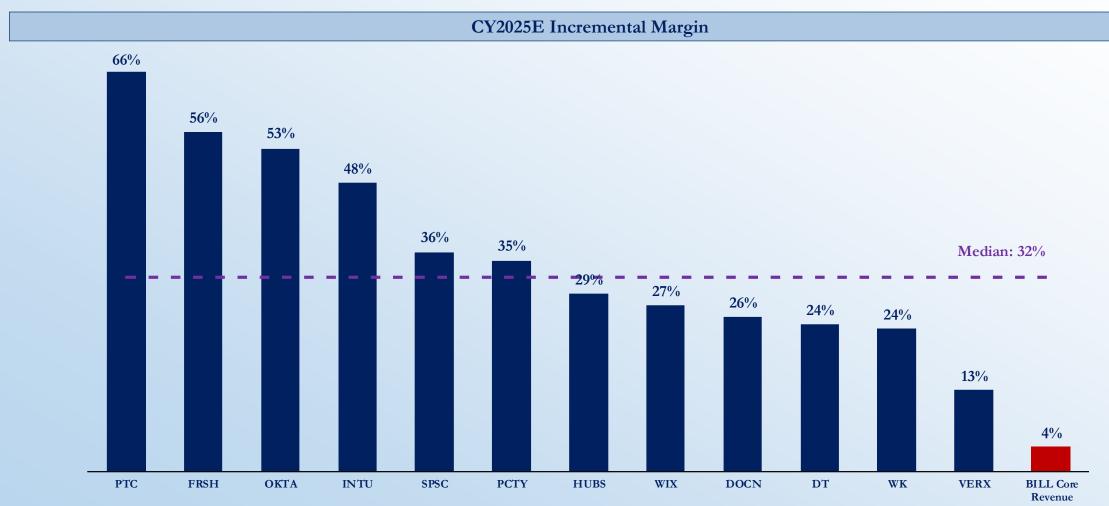
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# BILL Can Improve Adjusted EBITDA Margins through Higher Incremental Margins on Future Revenue Growth

We believe BILL has a meaningful opportunity to improve incremental margins and generate operating leverage on revenue growth.



Software companies with high gross margins and solid revenue growth can generate high incremental margins, which should drive margin expansion at BILL



### BILL Has Elevated Stock-Based Compensation as Compared to Peers

#### CY2025E Stock-Based Compensation as Percentage of Revenue





### Starboard and BILL Recently Signed a Cooperation Agreement

Starboard and BILL recently agreed to a Cooperation Agreement that results in the appointment of four new independent directors, including Peter Feld of Starboard.

### **BILL Announces Addition of Four New Directors**

BILL and Starboard Enter into Cooperation Agreement

#### **BILL's New Directors**



Natalie Derse

Chief Financial Officer, Gen Digital



Peter A. Feld

Managing Member, Portfolio Manager, and Head of Research at Starboard Value



Beth Johnson

Former Chief
Experience Officer and
Vice Chair of Citizens
Financial



Lee Kirkpatrick

Former Chief Financial Officer of Twilio

### We Believe BILL Can Achieve the 'Rule of 40'

BILL is committed to maintaining a better balance of growth and profitability and has announced that it will outline a path to 'Rule of 40' in the first half of 2026.

#### **Excerpt from BILL Press Release**

BILL to Hold Investor Day in the First Half of Calendar Year 2026 to Outline Path to "Rule of 40"

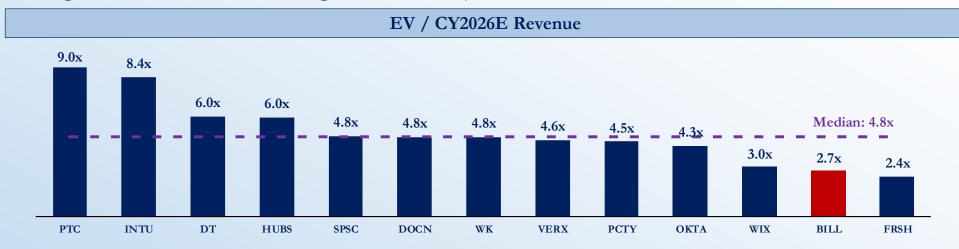
"As we work to continually reinvent our category and lead a new era of intelligent finance for SMBs, we are also focused on becoming a more efficient, agile organization so that we can move faster on high-impact opportunities, drive durable revenue growth and deliver superior, sustainable value creation."

René Lacerte, BILL CEO (10/16/25)

Through consistent revenue growth, proactive cost measures, and improved incremental margins, we believe BILL can be a 'Rule of 40' company

### If BILL Reaches the 'Rule of 40', We Believe Significant Upside Exists

Pro forma for reaching the 'Rule of 40', BILL is trading at ~10x EV / Adjusted EBITDA.







We believe a substantial value creation opportunity exists at BILL

# STARBOARD VALUE®